

Dear New Patient,

Welcome to Queensridge Family Medicine!

We look forward to seeing you at our Summerlin office in the near future!

To ensure your visit goes smoothly, please complete the attached forms and bring them to your first appointment:

- Patient Registration
- Appointment Cancellation and Rescheduling Policy
- Authorization for Release of Medical Records
- Medical History Form

The last form, "Practice Information", contains important information regarding office policies, and is for your private review.

If you are taking any medicines, it would help greatly if you could bring all of your medicines in a bag for your first appointment so we can accurately record dosages and other information.

In addition, please bring any identification and insurance cards, thank you.

We look forward to welcoming you to our friendly family medicine office!

Warm regards,

Queensridge Family Medicine

851 South Rampart Blvd, Suite 110, Las Vegas, NV 89145 Main: (855) 211-3223, Fax: (702) 722-6461 www.QueensridgeFamilyMedicine.com



### PATIENT REGISTRATION

Patient Name			
Home Address		City	StateZip
Home Phone	Cell Phone	Fax	
Please indicate which telep	hone number is best to leave	personal messages on	
Social Security	DOB	Ge	nder: M F
Employer		Occupa	tion
Business Phone		Referred by	
In case of emergency conta	ct	Phone	
Relationship			
INSURANCE INFORMA	TION		
Name of Primary Insurand	ce		
Subscriber Name		SAN	ME AS PATIENT CHECK HERE [
Subscriber ID		Group #	
Insurance Address			
City	State Zip	Phone	
Relationship of insured		Social Security	DOB
CO-PAY Amount \$			
Name of Secondary Insurd	ince		
			nship
Subscriber ID		Group #	
Address		City	
State ZIP	Phone		

Social Security \_\_\_\_\_- DOB \_\_\_\_\_

I certify that the information I have provided is correct. I assign all benefits to Qamar Nevada, Inc. (DBA Queensridge Family Medicine). I authorize release of any information necessary to secure payment for services rendered. I understand that I am financially responsible for all charges that my insurance company may deny as agreed upon with the office.

Signature \_\_\_\_\_ Date \_\_\_\_\_



Queensridge FAMILY MEDICINE

### AUTHORIZATION FOR RELEASE OF MEDICAL RECORDS

Patient Na	me:
Date of Bi	rth:
Address:	
Telephone	·
Send to/Re	ceive from:
	Queensridge Family Medicine
	851 S. Rampart Blvd., Suite 110
	Las Vegas, NV 89145
	Tel.: (855) 211-3223; Fax: (702) 722-6461
Medical r	ecords requested:
	records
• Rec	ent progress notes

- Current medication list
- o Other/Notes

Kindly note there may be a waiting period lasting at least two weeks when transferring medical records.

- If the previous doctor requires a fee for this service, this responsibility shall lie with the patient.
- When obtaining or transferring records from our practice, there may be a corresponding charge to cover for copying, postage, and labor. Specific charges will depend on the work involved, and be disclosed prior to starting the process. I hereby authorize release of medical records for the following reason:

Please State Reason

(Signature of patient or representative)

(Date)



Queensridge FAMILY MEDICINE

851 South Rampart Blvd, Suite 110, Las Vegas, NV 89145 Main: (855) 211-3223, Fax: (702) 722-6461

## **Appointment Cancellation and Rescheduling Policy**

Please note our office policy is that patients cancel or reschedule their appointments with a minimum of 24 hours notice (Friday for Monday appointments).

The following will result in a Missed Appointment Fee of \$30:

- Cancelling or rescheduling with less than 24 hours notice
- Skipping or no-showing for a scheduled appointment
- Arriving at the office 10 minutes past the mutually agreed time

Missed appointments prevent other sick patients from being seen, disrupts office flow, and creates difficulty in following up with medical conditions.

Once an appointment is made with patient approval, it is the patient's responsibility to remember the appointment date and time. Our office does not provide reminder calls at this time.

Any Missed Appointment Fees are asked to be paid before future appointments can be scheduled. Excessive Missed Appointments may result in dismissal from the practice.

Please let us know if you have any questions. We look forward to serving you.

Thank you, Queensridge Family Medicine

Patient Name

Signature

Date

Updated 07102017

## **MEDICAL HISTORY FORM**



Queensridge FAMILY MEDICINE

				Г				
					Current Status:  Arried  Single  Other Children Names/Ages:			
Employer:			-					
Occupation: _								
Please check i Asthma Hepatitis B Hepatitis C Ulcers Urinating Diffi Other Please s Comments:	<ul> <li>Hypertensio</li> <li>Seizures</li> <li>Heartburn</li> <li>Hayfever</li> <li>iculties Thyr</li> </ul>	n 🗆 Depr 🗆 Bloo 🗆 Diab 🗆 Migr oid Disea	ession d Clots etes aines se	C Disorder       Last Tetanus:         Disorder       Last TB: Positive: □ Y □         case       Hepatitis A Series:         Cholesterol       Hepatitis B Series:         Flu:       Flu:	1 <b>N</b>			
Date of Last Pi					Medications:			
Colonoscopy: Year       Normal?: □ Y □ N         Pap: Year       Normal?: □ Y □ N         Mammograms: Year       Normal?: □ Y □ N         Dexascan: Year       Normal?: □ Y □ N					List medications and dose you are currently taki Include vitamins and herbal supplements. Check if no medications.  □			
Please mark a indicate which Back(S/H) S Hernia(S/H) Gall Bladder( Hysterectomy Other/Comment	h by marking Sinus(S/H) Appendix( (S/H) Tubal Li (S/H) Ovarie ts:	an S or Tonsils_ (S/H) Va gation s Remov	<u>H.</u> (S/H) sectomy_ _(S/H) ed? (Y/N)	Bones(S/ (S/H) )				
Family History	<u>: (Blood Rela</u>	tives Or	<u>nly)</u>					
<ul><li>□ Alive</li><li>□ Deceased</li></ul>	Present Health or Cause of Death       Age?         Present Health or Cause of Death       Age?			Age?	□ Y □ N Tobacco (pag			
□ Alive □ Deceased	Fresent fiedur of v			Age:	$\square$ Y $\square$ N Alcohol (drinks	/week		
# Alive	Present Health or (	Cause of De	eath	Age?	□ Y □ N Recreational Drugs (time	(type)		
# Deceased	Present Health or Cause of Death Age?				Sexual Orientation:(o	s/weeł		
	Present Health or (	Cause of De	eath	Age?	Sexual Orientation: (o Religious Preference: (o Do religious beliefs impact your daily activities? Comments:	s/weeł ptional ptiona		
Sisters: F # Alive # Deceased Please check me	edical problems				Religious Preference:      (o         Do religious beliefs impact your daily activities?         Comments:	s/weeł ptional ptiona ⊐ Y □ I		
Sisters: # Alive # Deceased Please check me have or have ha	edical problems ad in the past.	s immed	liate fan	nily member	Religious Preference:	s/weeł ptional ptiona ⊐ Y □ I		
Sisters: # Alive # Deceased Please check me have or have ha Medical Compla	edical problems				Religious Preference:	s/weeł ptional ptiona ⊐ Y □ I		
Sisters: # Alive # Deceased Please check me have or have ha	edical problems ad in the past. aints Mother	Father	Siblings	nily member	Religious Preference:	s/weeł ptional ptiona ⊐ Y □ I		
Sisters: # Alive # Deceased Please check me have or have ha Medical Compla Heart Attack Diabetes Glaucoma	edical problems ad in the past. aints Mother	Father	Siblings	nily member	Religious Preference:	s/weeł ptional ptiona ⊐ Y □ I		
Sisters: # Alive # Deceased Please check me have or have ha Medical Compla Heart Attack Diabetes Glaucoma Cancer (list type)	edical problems ad in the past. aints Mother	Father	Siblings	nily member	Religious Preference:	s/weeł ptional ptiona ⊐ Y □ I		
Sisters: # Alive # Deceased Please check me have or have ha Medical Compla Heart Attack Diabetes Glaucoma	edical problems ad in the past. aints Mother	Father	Siblings	nily member	Religious Preference:	s/weeł ptional ptiona ⊐ Y □ I		
Sisters: # Alive # Deceased Please check me have or have ha Medical Compla Heart Attack Diabetes Glaucoma Cancer (list type) Osteoporosis Stroke High Blood Presse	edical problems ad in the past. aints Mother	Father	Siblings	nily member	Religious Preference:	s/weeł ptional ptiona ⊐ Y □ I		
Sisters: # Alive # Deceased Please check me have or have ha Medical Compla Heart Attack Diabetes Glaucoma Cancer (list type) Osteoporosis Stroke High Blood Presse Kidney Disease	edical problems ad in the past. aints Mother	Father	Siblings	nily member	Religious Preference:	s/weeł ptional ptiona ⊐Y□I		
Sisters: # Alive # Deceased Please check me have or have ha Medical Compla Heart Attack Diabetes Glaucoma Cancer (list type) Osteoporosis Stroke High Blood Presse	edical problems ad in the past. aints Mother	Father	Siblings	nily member	Religious Preference:	s/weeł ptional ptiona Y I		
Sisters: # Alive # Deceased Please check me have or have ha Medical Compla Heart Attack Diabetes Glaucoma Cancer (list type) Osteoporosis Stroke High Blood Press Kidney Disease Brain Aneurysm Blood Clots Colon Polyps	edical problems ad in the past. aints Mother	Father	Siblings	nily member	Religious Preference:	s/weeł ptional _ Y _ I 		
Sisters: # Alive # Deceased Please check me have or have ha <b>Medical Compla</b> Heart Attack Diabetes Glaucoma Cancer (list type) Osteoporosis Stroke High Blood Presse Kidney Disease Brain Aneurysm Blood Clots	edical problems ad in the past. aints Mother	Father	Siblings	nily member	Religious Preference:	s/weeł ptional ptiona Y I		



Queensridge FAMILY MEDICINE

# **Practice Information**

### **Appointments-**

- Appointments are scheduled by phone during business hours (Monday to Friday, 9am 5pm). For urgent issues, we will try to have you seen the same day. We do not offer walk-in visits.
- Appointments must be made for all medical questions and inquiries, and cannot take place over telephone.
- Appointments must be made for the completion of forms, including referrals new to the doctor, family leave forms, disability forms, school physicals, etc.
- Please do not email the office or staff for appointments, refills, referrals, or any medical issues.
- We make every attempt to run on schedule to keep your wait to a minimum. Please understand if we run behind due to other patients' complications before your appointment.
- Please arrive on time for your appointment, and not more than 30 minutes early. Arriving more than 10 minutes late will result in a missed appointment and missed appointment fees.
- Please give the office a minimum 24 hour notice if needing to cancel your appointment. Cancellations with less notice and/or missed appointments will result in missed appointment fees. Excessive missed appointments may result in dismissal from the practice.
- Missed appointment fees are \$30 for each missed appointment, and must be paid prior to being seen next.
- It is the patient's responsibility to remember scheduled appointment times, so please enter times into your calendar when scheduling. Our practice does not routinely conduct appointment reminders.

### **Refills-**

- Please have your pharmacy directly fax our office for all refill requests. Pharmacy-requested refill requests are completed at the end of the day.
- Refills cannot be processed after hours, over weekends or holidays due to the office being closed. Please request refills well before running out, during working hours.
- Medications for conditions requiring medical monitoring cannot be excessively refilled without a doctor's visit.
- Please understand that certain medications are not allowed to be refilled by phone. Refills for these medications will require a visit.

### **Billing-**

- All self-pay patient fees and co-pays are required prior to the appointment, and cannot be billed.
- Our office bills your insurance company for services at standard rates. Payment is via negotiated rates that are pre-determined.
- Charges prior to your insurance deductible being met are your responsibility, in which case our office will invoice you directly. Prompt payment is requested, and required prior to further services.

### **Other Information-**

- Our office is closed for lunch daily for approximately one hour.
- Being a new practice, we have limited staff that has many responsibilities. We will return messages left as soon as possible in case we aren't able to immediately take your calls.
- As a courtesy to others, kindly take cell phone calls outside the office.
- Please forward any concerns to our office manager, Samantha Rivera. We will promptly work to resolve any issues you may be dissatisfied with.
- Despite being a busy, growing practice, we strive to maintain a polite, harmonious environment. If we seem overly busy, we promise to give you our full attention at the earliest opportunity!